

January 2015 Comments

GP & staff great

Wonderful staff and service

Always able to get appointments and staff are always friendly

We have been with this practice and have always found them to be extremely helpful and professional. I have always recommended the practice.

Always had extremely good service and attention.

Excellent surgery. Have helped me and my family through lots of difficulties and illness especially MENTAL HEALTH. Brilliant doctors and reception. Clean surgery. Great for kids and appointments.

Always been very helpful and friendly. Would definitely recommend this practice to friends or family.

Doctors great - sensible advice. I am a doctor myself so I know they are good.

Always helpful and get appointment quickly.

Friendly and efficient staff. No problems with appointments. Excellent at finding out what is wrong with you.

Helpful staff. Will always try and accommodate your requests. Fantastic doctors and nurses.

When my doctor retired I did not know where to go. The staff at West Pottergate were so helpful it made up my mind. So glad I did.

All staff very helpful and friendly. The doctors willing to listen and give good treatment and advice always.

I have been very happy with the level of attention.

The doctors are friendly, knowledgeable and happy to help.
Helpful doctors and staff.
Nice atmosphere
Good service and doctors

December 2014 Comments

Everone always has time for you

Excellent GP practice with wonderful staff members

Great staff. Easy to get appointments.

It is always a comfortable experience to come here, the welcome, treatment, pleasant surroundings. I feel very fortunate to be a patient here.

Outstanding in every way. Such a lovely team.

Always approachable. Great staff.

Excellent service, everyone very friendly and helpful. I would never want to change doctors.

I have been with this practice since the 1970's. They have always been very helpful in every way.

Lovely doctors and team. Very efficient. Surgery not so big so not too many people sitting around when you're upset or in pain. Not too many doctors, so you don't get passed around, you get to see your doctor who knows your notes - MAKES SUCH A DIFFERENCE!

We have always found the doctors courteous and helpful, and also patient and willing to listen. Most times we do not have to wait too long when an appointment is needed as this is very important when one is feeling unwell. Good receptionists too.

Very good doctors and nureses. Reasonable visiting times.